



**Dear Valued Straight Line Customers,**

It is our goal here at Straight Line to provide you with the best customer service possible.

If you ever have a question or concern after Straight Line has performed your repair, please call our office directly. If you want to offer any feedback and/or be a reference, please either call or email our office at: **info@straightlinefoundationrepair.com**

We want to make sure that your concerns are addressed in a timely manner. Our office staff will always take your phone calls and get your concerns taken care of.

Examples of when to call the office:

- If you have a question about your warranty paperwork, i.e. paid invoice, warranty certificate, etc.
- If you have a warranty issue or concern
- If after repairs are complete you have a concern, please call the office to schedule someone to come out and do a warranty evaluation.
- To schedule your representative to come and do an evaluation on another property you own or are looking to purchase.
- If you have a technical question and cannot get in touch with your representative, please call the office and we will get the message to him and make sure you are called back in a timely manner.

While your representative is always available via their cell phone, they get many calls a day. Our goal at Straight Line is to never have a situation where your phone call goes unanswered.

Thank you for being a customer of Straight Line Foundation Repair & Drainage, LLC. We appreciate your business.

**Our Contact Info:**

**8112 White Settlement Rd., White Settlement, TX 76108**

**817-640-1000 Office (Metro)**

**817-900-7222 Fax**